



Steps for IID Removal

Follow the steps below for removal of an Ignition Interlock Device (IID):

- Step 1** **Contact your Ignition Interlock Vendor to initiate a Removal Hearing and** request a copy of your device record to review. Within a 24 hour period the Massachusetts (RMV) Ignition Interlock Department will get in touch to conduct that hearing telephonically.
- Step 2** On this phone hearing, the RMV will review the data to determine if any **lockouts** or **violations** have occurred in the past **six (6) months**.
- Step 3** If you have any **lockouts** or **violations**, your IID removal request will be denied. You will be required to participate in the IID program for an **additional six (6) months** from the date of your last **lockout and/or violation**.
- Step 4** If you do not have any **lockouts** or **violations**, the RMV's Ignition Interlock Department will approve the IID removal. The Hearings Officer will remove your Interlock license restriction (T).
- Step 5** It is necessary that you obtain a duplicate unrestricted license. **Visit the RMV Website at <https://www.mass.gov/how-to/replace-your-drivers-license>** for more information or call the customer contact center at 857-368-8000 for assistance.
- Step 6** **At your discretion**, return to your IID vendor/service provider to have the IID removed. This is not a Program Requirement.